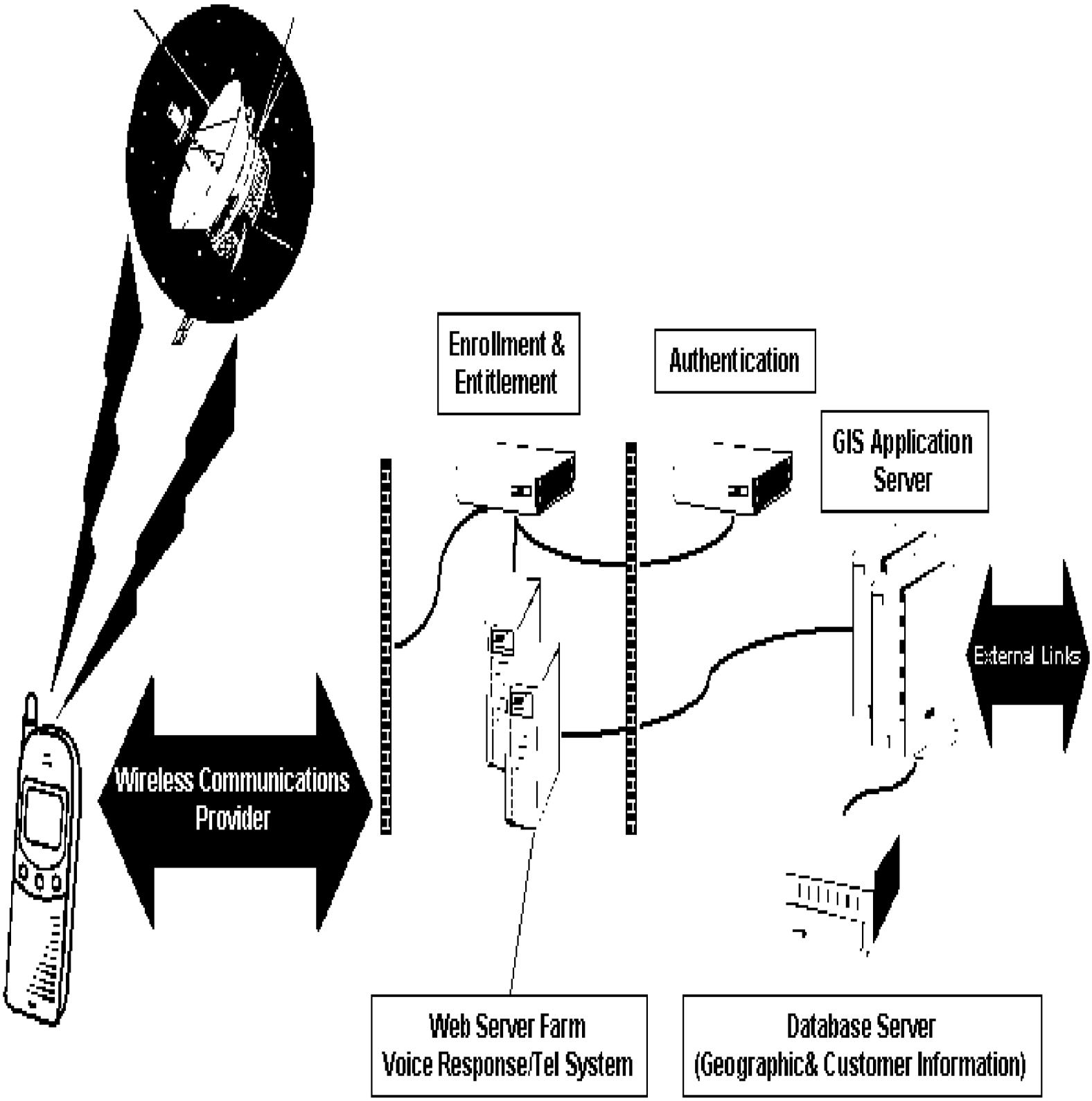
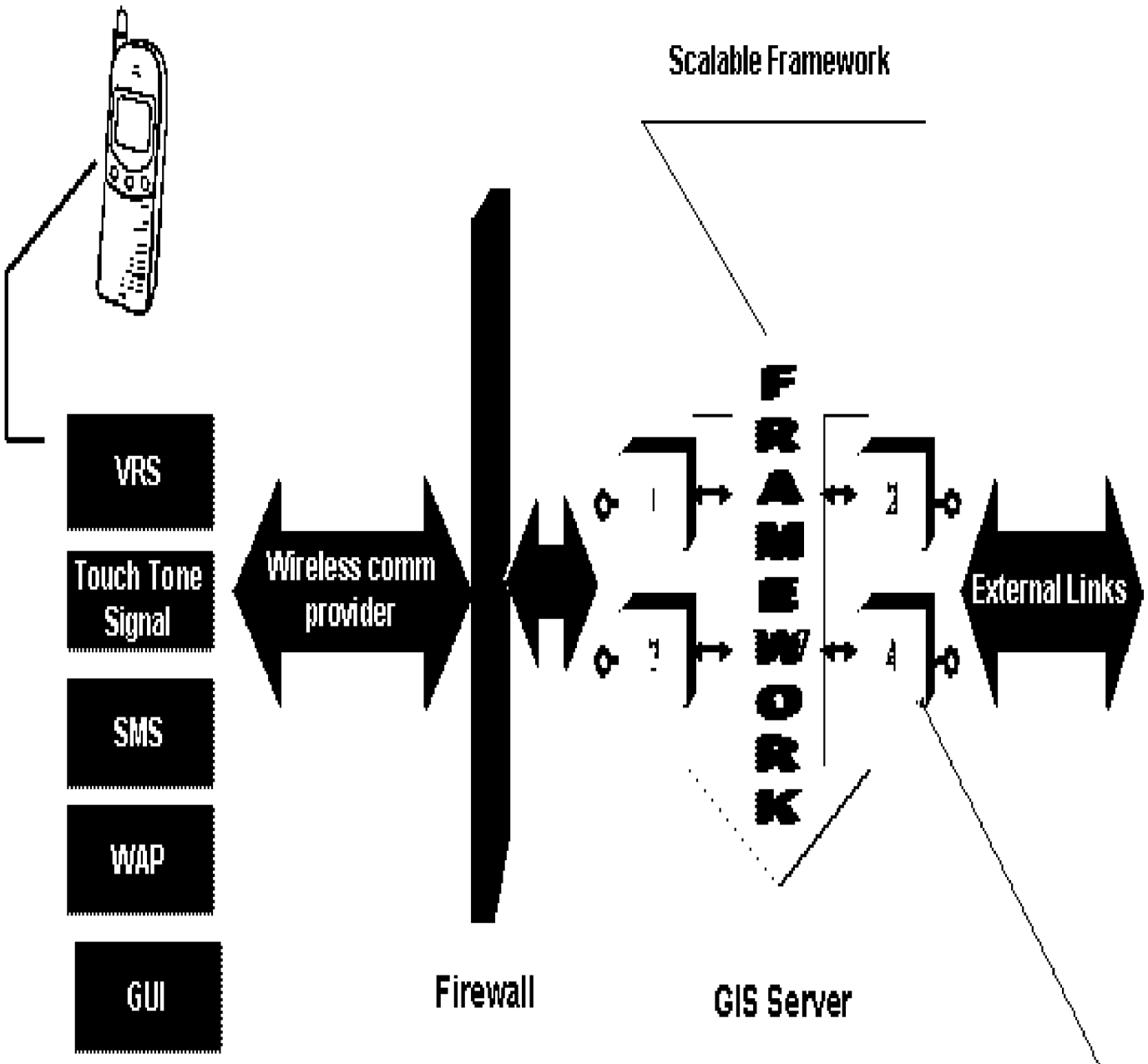

Enrollment &
Entitlement
Authentication
GIS Application
Server
External Links
Wireless Communications
Provider
Web Server Farm
Voice Response/Tel System
Database Server
(Geographic& Customer Information)


Scalable Framework
VRS
Touch Tone Signal
SMS
WAP
GUI
Wireless comm provider
Firewall
FRAMEWORK
External Links
GIS Server
•Mobile phone is equipped with GPS technology, internal or external
•Voice recognition/Voice Response System
•GIS processing
•Customer Information System